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FIRST NAMED INVENTOR APPLICATION NO FILING DATE ATTORNEY DOCKET NO CONFIRMATION NO 09/699.262 10/27/2000 Kai Cieliebak CH919990038US1

TITLE OF INVENTION: PORTFOLIO THEORY METHOD OF MANAGING OPERATIONAL RISK WITH RESPECT TO NETWORK SERVICE-LEVEL AGREEMENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$0	\$1400	08/13/2007
EXA	MINER	ART UNIT	CLASS-SUBCLASS]		
PATEL,	JAGDISH	3693	705-036000	•		
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3. ASSIGNEE NAME A	AND RESIDENCE DAT.	A TO BE PRINTED ON	THE PATENT (print or ty	oe)		

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International Business Machines Corporation

Armonk, New York

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